

Communiqué No. 4 of 2020

Date: April 29, 2020

<u>Update on the COVID-19 Situation – Resumption of normal office hours</u>

In line with the recent developments and announcements made by the Seychelles Department of Health concerning the extension of duration of the Orders issued by the Public Health Commissioner, including but not limited to, the Infectious Disease (Prohibition of Outdoor Movement) Order to May 4th, 2020 the Financial Services Authority ("FSA") has revised the strengthened measures put in place with regards to its day-to-day operations, specifically with respect to its office opening hours.

Kindly be informed that as from Monday May 4th, 2020 the FSA will be resuming its normal opening hours where its offices will be open following the closure enforced as a result of the Orders issued by the Public Health Commissioner.

Be advised that whilst FSA will be resuming its normal opening hours and maintaining its commitment to meet its normal service standards to licensees and other stakeholders, it would like to remind all parties that the recommendations as issued by the relevant Authorities particularly the maintenance of physical distancing amongst others are still relevant and of paramount importance as the fight against the pandemic continues.

As highlighted by its previous communications related to the pandemic, the FSA is still encouraging the use of digital modes of communication for the conduct of certain transactions such as the submission of documents and the settling of payments.

The FSA will continue to monitor the situation and will provide updates via its website and email as and when these available.

Financial Services Authority